

# Virtual Introduction to Mediation



## Learning outcomes

Candidates will gain an understanding of:

- The background of Mediation,
- Mediation processes and procedures,
- Mediation’s relationship with other dispute resolution methods.

## Syllabus highlights

- Nature of Conflict
- Mediation vs. Other Conflict Resolution
- Forms
- Mediation Principles and Models
- Core Mediator Skills
- Mediation Meeting Structure

## Registration and next steps

Upon registration, candidates will receive access details and course materials on LearnADR two weeks before the start date.

On completion, candidates will:

Receive an Introductory Certificate, qualify for Ciarb’s Mediation Pathway (Module 1) and be eligible for Associate Membership (applicable for two years post-course).

## Course fee (incl. of Assessment fee)

50,000 LKR

## Dates

29 November 2025

6:30 pm – 9:30 pm (Virtual)

30 November 2025

12:30 pm – 3:30 pm

## Registration



## Contact

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